

Prestwick Care 3.5.22 Visit Types And Requirements For Safe Visiting

NB these notes do not relate to visitors to residents on EOL as there are no restrictions on this

Type of visit	Number of visitors	Pre visit requirements	PPE needed during visit	Booking process	Note
Relatives visiting when the Home is not in midst of a Covid-19 outbreak	<p>No restrictions, although the Home may request that groups of 3 or more check with the Home that the visit can be safely facilitated.</p> <p>Visitors should go directly to the resident room or the designated visiting area and remain there for the full visit.</p> <p>Visits cannot take place in communal lounges. If children are supervised there is no restriction on their visiting</p>	<p>To ensure that residents are protected from respiratory viruses Visitors must complete a health questionnaire and have their temperature recorded.</p> <p>Visitors who are unwell must not come to the home until 5 days after they feel better.</p> <p>There is no requirement for visitors to test anymore unless they are providing direct personal care. If they are then the home should provide test kits for testing in line with staff testing</p>	<p>A FRSM must be worn while travelling through the care home. Once in the visiting area the visitor can remove their mask and replace a fresh mask when leaving the visiting area.</p> <p>Visitors need to be encouraged to thoroughly wash hands prior to leaving the room.</p> <p>Visitors do not need to wear Gloves or Aprons unless they are supporting their loved one with personal care</p>	<p>There is no need to book a visit prior to arrival however visitors need to be aware that the home can close at a moments notice and therefore if a booking hasn't been made we cannot inform you prior to your arrival.</p> <p>There is no time limit on length of the visit.</p> <p>NO visiting to take place during AGP procedures</p>	<p>Staff must ensure a health questionnaire is completed at every visit.</p> <p>The policy is designed to minimise the risk to all residents and we request that visitors respect the process however if there are any concerns we ask that the visitor contacts the home manager</p>
Relatives visiting when the Home is in outbreak.	<p>This is for 1 essential care giver only.</p> <p>Essential Care Giver (ECG) must be agreed by the Home Manager and a record kept of their name.</p>	<p>Essential Care Giver Visitors must complete a health questionnaire and have their temperature recorded upon entry.</p> <p>The ECG must follow the same testing as the staff</p>	<p>A FRSM must be worn throughout the visit in the Home.</p> <p>When in the Resident's room, an apron and gloves to be worn although gloves can be removed for hand holding as long as hands are washed prior to leaving the room.</p> <p>The apron and gloves are to be removed and disposed of prior to leaving the Resident's room.</p>	<p>The ECG does not need to book a visit.</p> <p>There is no time limit on length of the visit.</p>	<p>If the ECG does not complete the correct testing weekly, we cannot continue to permit visiting under ECG category. All staff must be made aware of who is an ECG and ensure a health questionnaire is done</p>